



1016 Parsons Rd Salisbury, MD 21801

P: 410-543-2962 F: 410-543-9664

Marathonserviceco.com

Name:	System:	Cost:
Billing Address:		
Cell Phone:		Total:
Email:		
Service Dates:		

****Residential Preferred Service Contract****

Thank you for choosing Marathon Service Company as your HVAC heating and airing provider. Along with this yearly contract, listed below are the following preventative services necessary to maintain a well-kept heating and air conditioning all year round.

Preventative Maintenance includes the following services:

1. Annual Spring and Fall cleanings
2. Inspect evaporator coil and blower wheel annually and advise customer if further action is necessary.
3. Clean and replace filters twice annually. **Specialty filters (All pleated and media filters) are additional charges and are not included in the service contract.**
4. Check and clean condensate drain pan and blow out condensate drain line twice annually.
5. Check full operation of air conditioning and heating system twice annually to bring each system up to maximum efficiency to help extend life of unit.
6. This contract includes a 10% discount on parts
7. Any failed part (i.e. swollen capacitors, corroded electrical parts and wiring, etc.) that, if not replaced, will result in a larger, expensive part failure (compressors, motors, etc.) or that can cause increases in electric bill will be replaced, and owner invoiced (total repair not to exceed \$150.00 without owners' approval) Please notify us of sudden changes in your electric bill.

How to Obtain Service: Emergency air conditioning service will be provided by Marathon Service Company within twenty-four (24) hours, including holidays. Marathon Service company will not be responsible for loss, damage or injury resulting from delay of the rendering of service under this agreement. In no event shall Marathon Service Company be liable for consequential damages.

What is Not Covered: This agreement appears only to the service and maintenance of the above products under conditions for which they were designed and does not cover loss or damage resulting from improper installation or external causes such as clogged filters, defective plumbing, water supply, power supply, circuit breaker, disconnected boxes, storms, power surges, brown outs, hurricane, fire, flood, windstorms, hail, lightning, theft, negligence, etc. It does not cover refinishing or replacement of any part due to finish defects, rust/corrosion, or porcelain parts due to chipping, or replacement of lights or filters. Neither repairs to ductwork nor freon leaks in copper line sets from air handler to condensing unit are covered. Zoning systems, controls and programmable thermostats are not covered. We are not responsible for water leaks, condensate leaks, mold, mildew or any damages resulting from the aforementioned.

Renewal: You will receive an agreement renewal every year. If there are any changes in coverage or price, they will be reflected in the renewal agreement and/or invoice. The agreement may be terminated at any time by calling our office.

Signature: _____

Date: _____

My signature above indicates acceptance of the above service agreement, and authorization for Marathon Service Company to enter my unit for the purpose of maintenance, service, repairs or installations.